#### RICHMOND MEDICAL CENTRE PPG MINUTES OF CORE COMMITTEE MEETING VIA ZOOM <u>4th MAY 2022</u>

#### Present

DS (Chair, ZOOM Host), DH (Secretary), GF, NH, RH, MJ, MM, JW

#### In Attendance

NW

### 1. Welcome

DS welcomed and thanked members for their attendance.

### 2. Apologies

None

### 3. Minutes of 09/03/22

These were agreed as a true record of the meeting with the correction of 'pf' to 'of' Proposed: MM Seconded: RH

#### 4. Matters Arising

Initials of NH to remain to differentiate from NW

Action: Meeting to investigate PPG representation/involvement with the PCN is yet to take place

Action: DS has included NW in circulation of information

### 5. Practice Updates

NW has been appointed as Practice Manager following the resignation of RS. Support is given from CCG and other practices to ensure there is no dip in service to patients. 2 Practice nurses are to be recruited following one vacant position, therefore increasing nursing staff by one. One phlebotomist has been upscaled to Nursing Assistant. The opening hours of AcuRX are to be extended to enable more accessibility for patients. NW has spent time each department to evaluate provision for patients. All members expressed their thanks and good wishes to NW.

### 6. Chair Updates

Reviewing of patients' prescriptions was discussed. NW explained that the Clinical Pharmacist was on Paternity Leave

Action: NW to review situation with Remote Pharmacist.

GF gave feedback on LCCGPPG meeting at this point:

Confusion regarding purpose of PPG with commencement of ICS and concern with the turning off online tools. NW explained that 4<sup>th</sup> April will see new legislation reducing surgery treatments such as ear syringing and INR clinics. PCNs will need to buy in treatments. Richmond has bespoke clinics for syringing.

GW explained that there will be details of extended surgery hours from October in an aim to provide evening and Saturday surgery times.

Connect Health gave presentation on Pain Management Service

Action: NW to investigate this service

In a CCG audit only 62% of Lincolnshire PPGs, of which Richmond is one, were active.

Discussion around the impact of centralisation of resources following fire at Lincoln County hospital evaluated that consolidation of expertise and equipment was preferable in provided best outcomes for patients.

1<sup>st</sup> July will see the social care integration with ICS with changes by October. Nuclear Diagnostic Consultation have been extended to 6<sup>th</sup> June. Discussion around mental health took place

## 8. Circles of Support

This agenda item follows on from item 6.

DS explained the workings of the organisation "Every-One Charity" where facilitators work with people who suffer with any kind of mental health. The funding is for everyone and individual people can self-refer as well as clinicians.

# 7. Virtual PPG

MJ is in post as VPPG coordinator. One member of VPPG has resigned. Social media is to be used to recruit more members as patients are not necessarily visiting the Practice to read notices.

# 9. Finance

£523.06 held by Practice in PPG Account. No expenditure to date.

# <u>10. AOB</u>

General discussion of possible Social Media Platforms took place. This would provide the Practice to circulate information.

Action: Social Media to be an agenda item in our next meeting.

#### 11. Date of Next Meeting

Wednesday 27<sup>th</sup> July 2022 at **5.30pm** Via Zoom (DS to host)

Signed:

Date: